



An employee publication of the
Texas Department of Criminal Justice

November/December 2016
Volume 24 Issue 2

Policies and Benefits



OptumRx takes over as administrator for HealthSelect Prescription Drug Program

The Employees Retirement System Board of Trustees awarded the third-party administrator contract for the HealthSelect Prescription Drug Program to OptumRx, an affiliate of UnitedHealthcare, Inc. The contract runs from January 1, 2017 through December 31, 2020.

In December, UnitedHealthcare sent a new, combined medical and prescription benefits identification card with OptumRx information to HealthSelect participants. These identification cards can be used beginning January 1 and replace both the HealthSelect of Texas or Consumer Directed HealthSelect (UnitedHealthcare) ID card and the Health-

Select Prescription Drug Program (Caremark) ID card. If you did not receive a new card, you can request one by calling United Healthcare customer service or through your online account at the United Healthcare website. If you need a card immediately, online account holders can also print a temporary card from the United Healthcare website.

OptumRx's mail service pharmacy will be available beginning January 1. Participants with active, refillable mail service prescriptions with Caremark will get a letter from OptumRx in early January explaining the transfer of their refills.

For more information about the new prescription plan administrator, go to www.HealthSelectRx.com for helpful resources such as the Locate a Pharmacy tool to find an in-network pharmacy through OptumRx, along with answers to frequently asked questions. You can also contact a customer care representative toll-free at 866-336-9371. ●